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**COLIN LEE  
& JENKS**  
opticians



# Care Plan



**COMPLETE  
CARE FROM  
JUST £9.80  
A MONTH**

ENJOY COMPLETE AND TOTAL PEACE OF MIND WITH **V EYE P**



# Welcome to the Colin Lee Opticians **Veye P** Care Plan

The Colin Lee Opticians **V eye P** Care Plan is the easy way to look after your eyes for life. For just £9.80 a month, we'll deliver the highest quality eyecare you need, along with peace of mind, convenience and a range of valuable benefits and exclusive money-saving offers.

We also offer the Colin Lee Opticians Family **V eye P** Care Plan. For just £17.60 a month you can receive all the benefits of Colin Lee Opticians **V eye P**, but for the whole family.

If you wear or want to wear contact lenses, **V eye P** Contacts of the plan for you.

To register for **V eye P** care plan please visit your local practice. A member of our team will complete all the registration details for you and you will receive your welcome pack a few days later.

Join today and benefit from the discount immediately simply pay this month's membership fee and you will pay no eye examination fees today and receive your spectacle discount.

# Your Personal **Veye P** Care Plan Includes

## Eye Examinations

Enhanced eye examinations as often as required using latest technology, including Optical Coherence Tomography OCT.

Offering a complete ocular health check and early detection for better protection against glaucoma, macular degeneration and other eye health conditions.

## Appointments

Unlimited appointments with priority booking. Not limited to fixed NHS prescribed intervals.

Unlimited review appointments when monitoring is required.

## Emergency Appointments

Priority appointments for any eye concerns, emergencies, or advice. Including CUES Community Urgent Eye Care Services.

## Special Events

Be the first to hear of any special offers, events and new collections.

## Discounts

20% discount on all purchases of complete spectacles and sunglasses.  
30% discount on additional complete spectacles and sunglasses purchased within 3 months of your initial pair.  
10% discount on lenses glazed into your own frame. All optical accessories and eye drops.

## Accidental Breakage Cover

Accidental breakage cover for spectacles 50% off standard retail price within first year of original purchase.

## Aftercare

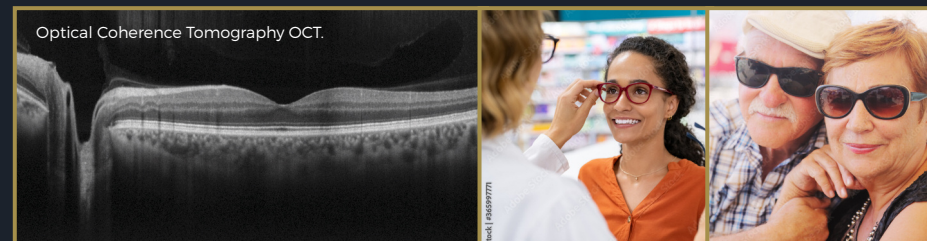
Unlimited free MOT and deep clean of spectacles along with free cleaning sprays, cloths and cases.

## Family Packages

Family membership options available, including 2 adults and children under 19 living at the same address.

## Contact Lenses

**V eye P** contact lens plan options available.





# Our VeyeP Care Plans



**£9.80  
A MONTH**

Ideal for spectacle wearers who understand and appreciate the importance and value of top quality eyecare and want to get generous discounts on spectacles and sunglasses, eyedrops and accessories.



**£17.60  
A MONTH**

Designed for families, with just one person from the household joining the plan. Benefits are extended for all the members of the same family who live at the same address. (Children under 16, under 19 if in FTE, to receive NHS eye tests and NHS spectacle vouchers).



**£9.80  
A MONTH**

This includes access to all of our eye examinations including contact lens consultations and offers generous discounts on all of our product range - spectacles, sunglasses, contact lenses, solutions and accessories.

ENJOY COMPLETE AND TOTAL PEACE OF MIND WITH **V EYE P**

# VeyeP Care Plan Comparison



<b>COST PER MONTH</b>	£9.80	£17.60	£9.80
<b>WHAT IS COVERED?</b>	All sight/eye consultations	All sight/eye consultations	All sight/eye and contact lens consultations
<b>PRESCRIPTION SPECTACLES AND SUNSPECS DISCOUNT</b>	20%*	20%*	20%*
<b>LENSES GLAZED TO OWN FRAME DISCOUNT</b>	10%	10%	10%
<b>SUNSPECS (NON PRESCRIPTION), ACCESSORIES AND EYE DROPS DISCOUNT</b>	10%	10%	10%
<b>CONTACT LENS DISCOUNT</b>	N/A	N/A	Yes
<b>ACCIDENTAL BREAKAGE COVER DISCOUNT</b>	50%	50%	50%
<b>WHO WOULD BENEFIT FROM THIS PLAN?</b>	Everyone	Adults with children and dependants including partners (max 2 adults and 3 children under 19)	All contact lens wearers

\*30% off additional pairs purchased within 3 months of initial purchase.

# VeyeP Care Plan Frequently Answered Questions

## What is the benefit to me joining the scheme?

Joining the payment scheme evenly spreads the cost of eye care into manageable monthly charges. You will also be entitled to extra services and discounts on products.

## How much will it cost me?

For just £9.80 per month you will be able to enjoy the following benefits.

- Enhanced eye examinations as needed.
- Access to all additional tests and the latest equipment including Optical Coherence Tomography OCT at no extra charge.
- Unlimited access to all our Private Consultations at no extra charge.
- Emergency appointments included (unless best advice is an A&E consultation).
- Emergency sameday telemedicine appointments if appropriate.
- Priority appointments – Consultations within 48 hours for emergencies (usually same day).
- 20% of all prescription Spectacles, Sunglasses,
- 10% off Sunspecs (Non Prescription), Accessories and eye drops.
- Accidental Breakage Cover for Spectacles, 50% off standard retail price within first year of original purchase.
- Priority for Open Days, Special Events and offers.
- Family Membership options available.
- Contact Lens options available.

## How does the discount work?

The discount is applied at the time of purchase of spectacles, sunglasses, accessories or eye drops.

## Am I tied in for any amount of time?

There is a 12 month minimum term.

- If you cancel after the minimum term of 12 months, you can sign up again whenever you would like to do so.
- If you cancel before the minimum term of 12 months has ended, then you will either need to pay back the discounts given or pay the remaining fees due of the 12 month period (whichever is the lower).

## Are there any other charges I will have to pay for?

No, there is no joining fee and you are entitled to ALL of the benefits from the day you join. We just ask you to pay for this month's fee whilst the direct debit gets set up.

## Can I join today and benefit from the discount immediately?

Yes! Simply pay for this month's membership fee and you will pay no examination fees today either.

## How often can I have my eyes checked?

By joining the V eye P Care Plan, you will be entitled to our Enhanced Eye Examination and all emergency appointments as often as is needed. If you are claiming a NHS standard eye test then restrictions apply on eligibility and frequency of visits as stipulated by NHS regulations.

## I don't wear glasses – is it worth joining?

Yes by joining the V eye P Care Plan you will be entitled to our enhanced eye examination and all emergency appointments as often as needed.

## I am entitled to an NHS exam every two years – is it worth joining?

By joining the scheme, you will have access to our Enhanced Eye Examination for free as often as is needed, not restrained by NHS frequency regulations and you will also be entitled to discounts on products. (If you are entitled to NHS spectacle voucher, joining V eye P would exclude you from this entitlement).

## I only visit the practice every 2 years – is it worth my while joining?

Absolutely – if you join the scheme you can come more frequently with no extra charge. For example if you have eye health or visual concerns or fancy a new pair of specs, you can make an appointment to see us without charge. You also receive 20% discount off all prescription spectacles and sunglasses and 10% discount off all sunspecs (non prescription), accessories and eye drops.



## Do you offer Family Membership?

Yes absolutely.

By upgrading to the V eye P Family.

- The V eye P Family Care Plan covers two adults at the same address plus three children under 19 living at the same address only.
- Children under 16 or under 19 if in FTE continue to receive NHS eyetests and NHS spectacle vouchers and benefit from V eye P discounts when buying spectacles, sunglasses and accessories.

## Can my partner join the Plan?

Yes. By joining the V eye P Family Care Plan, they too will be entitled to our Enhanced Eye Examination and all emergency appointments as often as is needed with all the product discounts. You will be entitled to the same benefits of the V eye P individual plan. Alternatively, they may wish to join the V eye P Care Plan separately.

## I want to wear contact lenses – which plan is best for me to join?

For contact lens wearer, the option is our V eye P Contacts Plan (£9.80) which covers ALL your eyecare, including contact lens aftercare appointments, plus generous discounts on contact lenses, cleaning products and accessories.

If you are a contact lens wearer, you will need your own Care Plan (including children under 19 living at the same address). This is applicable to both the standard and the family plan.

- Free contact lens consultation, fitting and upgrade
- Follow-up contact lens aftercare
- Exclusive contact lens prices.